Project Website: Dr Renee Luthra

I: I am here with Dr Renee Luthra, a Senior Lecturer at the University of Essex. Renee has kindly agreed to be interviewed about her experiences of hiring Word Bee to transcribe her qualitative research interviews. Thank you for agreeing to be interviewed. Can you tell me a little bit about yourself and your project, please?

P: OK. So, as you said, I am a Senior Lecturer in Sociology at the University of Essex. I have been trained as a quantitative researcher, so this is my first qualitative project. I have been interviewing EU nationals at a variety of UK universities as part of a research project on Brexit.

I: It was a very interesting project. How did you find Word Bee and what made you choose to use our transcription service?

P: Word Bee came very highly recommended from other academics in my department and offered a competitive price. They were also very flexible in working with me, so I was happy to use Word Bee.

I: How did your experience of working with Word Bee compare to your expectations?

P: I would say it very much exceeded my expectations. The progress was quick and, as I said, flexible. I received reminders of the kinds of things I should be providing and when I should be providing them. I felt very much like I was working interactively with a real human being, which was very helpful.

I: That is good to hear. What would you say to anyone considering hiring Word Bee's transcription service?

P: I would say, 'Go for it.' That it is a very good service and that I recommend it highly. The quality of the interviews transcribed was also very good. So, they have my full recommendation.

I: What are your next steps for your research?

P: I am currently coding, and I will be presenting initial findings in three weeks. Then I will be writing up the paper for a publication.

I: That sounds really exciting. Good luck and thank you very much for your time.

P: You are welcome.

Key: Green font denotes the optional expansion of contractions into formal, written English.