

### Project Website: Dr Renee Luthra

- I: I'm here with Dr Renee Luthra, a Senior Lecturer at the University of Essex. [Laughing] Renee has kindly agreed to be interviewed about her experiences of hiring Word Bee to transcribe her qualitative research interviews. Hello Renee. [Laughing] [P; Hello!] Thank you for agreeing to be interviewed. [Laughing] Can you tell me a little bit about yourself and your project, please? [Laughing]
- P: OK. So, as you said, I'm a Senior Lecturer in Sociology at the University of Essex, been trained as a quantitative researcher, so this is my first qualitative project and I've been interviewing EU nationals at a variety of UK universities as part of a research project on Brexit.
- I: It was a really interesting project. [Laughing] How did you find Word Bee and what made you choose to use our transcription service?
- P: Word Bee came very highly recommended from other academics in my department and offered a competitive price and was really flexible with working with me and so I was happy to use Word Bee.
- I: How did your experience of working with Word Bee compare to your expectations?
- P: I would say it definitely exceeded my expectations. The progress was quick and, as I said, flexible. And I received reminders of the kinds of things I should be providing and when I should be providing them, and I felt very much like I was working interactively with a real human being. And that was very helpful.
- I: Oh brilliant. That's good to hear. [Laughing] And what would you say to anyone considering hiring Word Bee Transcription Service?
- P: I would say, 'Yes, go for it.' That it's a really good service, I recommend it highly. The quality of the interviews transcribed was also really good. Just my full recommendation.
- I: Brilliant. And, what are your next steps for your research?
- P: I'm actually coding right now. [Both Laughing] So right now I'm in the process of coding and I'll be presenting initial findings in three weeks. And then be writing up the paper for a publication.
- I: Wow, that sounds really exciting. [Laughing] Good luck and thank you very much for your time.
- P: You're welcome. [Laughing]

Key: Green font denotes the optional inclusion of laughter and other noises/ actions that may have a bearing on the content. If you opt to have these included, they would usually appear in black font.